



Returns & Exchange Form - shop.innox.com.au

All Returns Are To Be Sent to:

Heritage Brands

PO Box 1435

Clayton South VIC 3169

YOUR ORDER SUMMARY						
Tax Invoice Number	Name	Contact Phone Number	Email Address			
QTY	STOCK CODE	DESCRIPTION	REFUND ?	EXCHANGE ?	REPLACEMENT ITEM CODE	REASON CODE
						1 - Incorrect Item 2 - Item Faulty 3 - Poor Quality 4 - Other

You may send your return by regular mail however we recommend registered mail so that we can track your return.

If for any reason you are not satisfied with your purchase please return it within 14 days for refund or exchange excluding freight fee (if applicable). Items must be returned in original condition and original packaging.

If an item is damaged or faulty you can return it to us for exchange or full refund of the purchase price together with the cost of postage.

If you have any queries regarding your return or refund please contact us using the Contact Us form or by phone 1300 650 981 (Monday - Friday 9.00 - 17.00 AEST)